

बिड दस्तावेज़ / Bid Document

| बिड विवरण/Bid Details | |
|---|--|
| बिड बंद होने की तारीख/समय /Bid End Date/Time | 06-03-2026 14:00:00 |
| बिड खुलने की तारीख/समय /Bid Opening Date/Time | 06-03-2026 14:30:00 |
| बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date) | 180 (Days) |
| मंत्रालय/राज्य का नाम/Ministry/State Name | Ministry Of Defence |
| विभाग का नाम/Department Name | Department Of Defence Production |
| संगठन का नाम/Organisation Name | Garden Reach Ship Builders And Engineers Limited (grse) |
| कार्यालय का नाम/Office Name | ***** |
| कुल मात्रा/Total Quantity | 145 |
| वस्तु श्रेणी /Item Category | Office Suite Software (V3) (Q2) , Operating System Software (V3) (Q2) |
| एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover | No |
| स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover | No |
| विक्रेता से मांगे गए दस्तावेज़/Document required from seller | Certificate (Requested in ATC),OEM Authorization Certificate,Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer |
| क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid? | Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in) |
| बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension | 3 |

| बिड विवरण/Bid Details | |
|--|-----------------------------------|
| दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended | 4 |
| ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count | 1 |
| बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled | Yes |
| रिवर्स नीलामी योग्यता नियम/RA Qualification Rule | H1-Highest Priced Bid Elimination |
| बिड का प्रकार/Type of Bid | Two Packet Bid |
| प्राथमिक उत्पाद श्रेणी/Primary product category | Office Suite Software (V3) |
| तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation | 2 Days |
| निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM) | No |
| मूल्यांकन पद्धति/Evaluation Method | Item wise evaluation |
| मध्यस्थता खंड/Arbitration Clause | No |
| सुलह खंड/Mediation Clause | No |

ईएमडी विवरण/EMD Detail

| | |
|---|---------------------|
| एडवाइजरी बैंक/Advisory Bank | State Bank of India |
| Schedule 1 ईएमडी राशि/EMD Amount (In INR) | 126900 |
| Schedule 2 ईएमडी राशि/EMD Amount (In INR) | 2000 |

ईपीबीजी विवरण /ePBG Detail

| | |
|---|---------------------|
| एडवाइजरी बैंक/Advisory Bank | State Bank of India |
| ईपीबीजी प्रतिशत (%) /ePBG Percentage(%) | 5.00 |
| ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months). | 15 |

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने है। एमएसई कटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). The EMD Amount will be applicable for each schedule/group selected during Bid creation.

(c). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

लाभार्थी /Beneficiary :

Garden Reach Shipbuilders and Engineers Limited
 ePBG to be submitted as per the standard format to be collected from GRSE. No other format will be accepted.
 Vendor has to upload ePBG as per GRSE format on GeM portal to enable them to initiate the billing activities on GeM
 (61 Garden Reach Road, Kolkata-700024)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई खरीद वरीयता / MII Purchase Preference

| | |
|---|---|
| एमआईआई खरीद वरीयता / MII Purchase Preference | Yes |
| मेक इन इंडिया विक्रेताओं को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% तक की सीमा में है / Purchase Preference to MII sellers available upto price within L1+X% | 20 |
| मेक इन इंडिया खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MII purchase preference | 50 |
| सार्वजनिक खरीद (मेक-इन-इंडिया को प्राथमिकता) आदेश 2017 के अनुसार केवल क्लास 1/क्लास 2 के स्थानीय आपूर्तिकर्ताओं को ही भागीदारी की अनुमति है दिनांक 16.09.2020 (समय-समय पर संशोधित एवं लागू) / Allow participation only from Class 1/Class 2 local suppliers as per the Public procurement(Preference to Make-in-india) order 2017 date 16.09.2020(as amended and applicable time to time) | Yes, in compliance with the MII ORDER : DPIIT Order(as amended and applicable time to time) |

एमएसई खरीद वरीयता/MSE Purchase Preference

| | |
|--|-----|
| एमएसई खरीद वरीयता/MSE Purchase Preference | Yes |
| सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% तक की सीमा में हो / Purchase Preference to MSE OEMs available upto price within L1+X% | 15 |
| सूक्ष्म और लघु उद्यम को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MSE purchase preference | 25 |

1. Preference to Make In India products (For bids < 200 Crore): Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate .The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023.

[OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.

2. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

4. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:

- If number of technically qualified bidders are only 2 or 3.
- If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
- In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
- If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
- If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

मूल्यांकन विधि(मदवार मूल्यांकन विधि) / Evaluation Method (Item Wise Evaluation Method)

Contract will be awarded schedulewise and the determination of L1 will be done separately for each schedule. The details of item-consignee combination covered under each schedule are as under:

| मूल्यांकन अनुसूचियां / Evaluation Schedules | वस्तु/श्रेणी / Item/Category | मात्रा / Quantity |
|---|--------------------------------|-------------------|
| Schedule 1 | Office Suite Software (v3) | 140 |
| Schedule 2 | Operating System Software (v3) | 5 |

Office Suite Software (V3) (140 pieces)

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

| विवरण/Specification | विशिष्टि का नाम /Specification Name | बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values) |
|----------------------------------|---|---|
| BASIC INFORMATION | Offered Product are | Government Edition |
| SCOPE OF LICENSE | Types of License | Perpetual |
| | Licensing Option | Device Based |
| OFFICE SUITE | Proprietary Suite | Microsoft Office LTSC Standard |
| | Office Suite Package/Software contains | Access/App sheet (features- creating and managing relational databases with forms, queries, reports, and data entry automation), Note-Taking tool (features- create organize and share notes across devices), Presentation software (features- Slide Templates, Text Formatting, Graphics Insertion, Multimedia support, Animation & Transition, Collaboration and sharing), Publisher/Slides/Creator (features- Brochures, flyers, newsletters, and business card, layout and design tools), Spreadsheet (features- formula calculations, data tables, cell formatting, Pivot Table/ Table, Charts and Graphs, Real time Collaboration,) , Word Processor (features- text editing and formatting, document structuring, spell check, templates, file export) |
| | Operating Systems Supported by the offered product | Windows |
| | Number of Years upto which support is available from OEM/Seller for Updation (Patches and Bug fixes) within support period (Hint: Choose 0 for no such support provided) | 5 Or higher |
| | Number of Years upto which support is available from OEM/Seller for Upgradation of version within support period(Hint: Choose 0 for no such support provided) | 0, 1, 3, 5 Or higher |
| Minimum Requirements at User End | Software supplied through | Cloud Activation |
| Cloud Storage | Cloud Storage Provided (in GB) | 0.0 Or higher |

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

| क्र.सं./S.N o. | परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer | पता/Address | मात्रा /Quantity | डिलीवरी के दिन/Delivery Days |
|-------------------|---|--------------|------------------|---------------------------------|
| 1 | ***** | *****Kolkata | 140 | 30 |

Operating System Software (V3) (5 pieces)

(क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक/Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively)

तकनीकी विशिष्टियाँ /Technical Specifications

[* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

| विवरण/Specification | विशिष्टि का नाम /Specification Name | बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values) |
|----------------------------------|--|--|
| Generic | Software Description | Operating system software supplied as a digital download. |
| | Architecture Supported | x64 |
| | Number Of Bits Supported By Offered Product | 64.0 |
| | Operating System Type | Windows |
| | Edition Type | Enterprise Edition |
| | Offered Product are | Windows 11 Pro |
| SCOPE OF LICENSE | Types Of License | Perpetual |
| | Licensing Option | Per Device |
| | Cloud License Portability | No |
| Minimum Requirements at User End | Minimum RAM Required to run the supplied OS software (in GB) | 4 |
| | Minimum Storage required to run the supplied OS software (in GB) | 64 |

परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

| क्र.सं./S.N o. | परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer | पता/Address | मात्रा /Quantity | डिलीवरी के दिन/Delivery Days |
|-------------------|---|--------------|------------------|---------------------------------|
| 1 | ***** | *****Kolkata | 5 | 30 |

Special terms and conditions-Version:2 effective from 01-01-2026 for category Office Suite Software (V3)

1.

- a) The seller shall ensure compliance with all applicable cybersecurity and data protection guidelines issued by the Ministry of Electronics and Information Technology (MeitY).
- b) The buyer may avail customer support from the seller for troubleshooting, bug resolution, and assistance in using the software through phone, email, live chat, or on-site support, as applicable.
- c) The buyer may request a valid licence copy from the seller, if required.

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

NOTICE INVITING TENDER [NIT]

GEM Catalogue BID (OPEN TENDER) WITH REVERSE AUCTION

**Item/Scope: Procurement of MS Office and MS OS Package for
IT & CDO Dept., GRSE.**

1. Tender must be submitted in **GeM Portal**.
2. Bidders are required to be registered in the following facilities / portals as per directives of the Government of India -
- GeM (Government e-Marketplace) <https://gem.gov.in>
 - TReDS (Trades Receivables e-Discounting System) www.invoicemart.com

The bidders are to indicate the 'Unique Seller ID' allotted by GeM and the registration number allotted by TReDS in their bids.

In the event of any bidder not registered in the above two or not indicating the registration details in their bids, GRSE reserves the right to disqualify their bids without assigning any reason whatsoever.

3. **ELIGIBLE CRITERIA:** Bidders to be submit the following **eligible criteria** against said tender, otherwise their offer will not consider for further processing: -
- (a) Submission of the constitution and status of the firm.
 - (b) Registration with GOI/PWD/PSU/and reputed organization, if any.
 - (c) ***Submission of tender specific MAF Certificate from OEM for tendered items.***
 - (d) Experience in supply/manufacture/services similar to that of tendered item within last 3 years (**P.O. copy & performance certificate; as applicable of reputed customers; preferably PSU, to be enclosed**).
 - (e) Submission of PAN together with copies of trade license, Xerox copy of GST registration.
 - (f) **Copy of Audited Balance Sheet and Audited Profit & Loss Account of last three financial years (FY 2021-22, 2022-23 and 2023-24) and Solvency Certificate from Banker.** [Not applicable for GRSE's registered Firms; ***firms registered with GRSE should indicate their vendor code in their offer***].
 - (g) Name, address, telephone & Fax No. of the bankers and the contact person of the firm.

4. **PRICE DISCOVERY & PRICE BASIS: -**

- a) Price shall be discovered through **ONLINE REVERSE AUCTION (R.A.) IN GeM. ONLY THE TECHNO-COMMERCIALY ACCEPTED VENDORS SHALL BE ALLOWED TO PARTICIPATE IN THE ONLINE 'REVERSE AUCTION' EVENT. THE DATE & TIME OF R.A. SHALL BE INTIMATED TO ALL THE ELIGIBLE VENDORS BY THE SERVICE PROVIDER IN DUE COURSE.**
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- b) Start bid price which shall be promulgated prior to commencement of reverse action, which shall be on F.O.R. GRSE basis i.e. inclusive of basic price, packing & forwarding charge, freight and transit insurance.
- c) **Prices should remain valid for 60 days from the date of Reverse Auction** and shall remain firm & fixed till complete execution of the order & shall not attract any escalation whatsoever.

5. **PUBLIC PROCUREMENT POLICY FOR MICRO & SMALL ENTERPRISES (MSEs) ORDER: -**

- a) The 'Public Procurement Policy for Micro & Small Enterprises (MSEs) Order, 2012' and subsequent amendments / guidelines / press publications / circulars to the Order, as issued by the Ministry of MSME, shall be applicable as on the date of opening of the price bids.
- b) The bidders are advised to check the website of the Ministry of MSME for details of the amendments / circulars issued by the Ministry of MSME.
- c) Tender is to be awarded on **item-wise L1 - through RA basis**, unless there is any specific clause in the tender enquiry to indicate divisibility of the tendered quantity.

6. **PRICE:**

Price shall be fixed and firm till full execution of order, and offer should be valid for **60 days** from the date of **R.A.** Freight & Insurance should be included in the quoted price as per delivery point as defined in the tender.

7. **TENDER FEE (Non-Refundable): - Not applicable.**

8. **EARNEST MONEY DEPOSIT (Refundable):** - EMD for this tender will be **Rs. 1,28,900.00/- (Rupees One lakh twenty-eight thousand nine hundred only)**. Vendor need to submit EMD in form of bank D.D. in favour of *Garden Reach Shipbuilders & Engineers Limited* payable at Kolkata. The bidder needs to send the demand draft to GRSE 61 Park Purchase Department addressed to:

Ms. Tumpa Gargary Dana, Sr. Manager (Purchase),

at the office of Commercial Dept., 61 Park Unit, Garden Reach Road, GRSE 61 Park Unit Kolkata - 700024 in the upper portion of envelope, please scan the demand draft and attach it to echno commercial offer. Offer without EMD will be rejected.

9. **L-1 DETERMINATION:**

L-1 determination will be item-wise through RA.

10. **CONDITIONAL OFFER:**

No conditional offer and hard copy of offer will be accepted.

11. **DELIVERY SCHEDULE:**

Delivery schedule (full / order quantity): **within 30 days from the date of LOA/P.O./GEM contract.**

Ordered Materials must be supplied between **09-00 AM to 12-00 Noon** and **01-00 PM to**

04-00 PM only on full working days and between **09-00 AM to 11-00 AM** on half working days. Late supply will not generally be accepted.

12. **DELIVERY POINT:**

Materials are to be delivered to **IT Dept., 43/46 Garden Reach Road, Kolkata- 700043 , West Bengal, India** or at the premise of a sub-contractor/ partner shipyard, authorised and duly intimated by GRSE

13. **TECHNICAL SPECIFICATION & SCOPE OF SUPPLY:** As indicated in the separate technical catalogues of MS Office and MS OS Package.

14. **INSPECTION:** Receipt inspection will be done by user dept. of respective unit, or his nominated officer.

15. **PART ORDER:**

Part order /part supply for this tender is not applicable.

16. **CERTIFICATES:** As indicated in the separate technical catalogues of MS Office and MS OS Packages.

17. **TERMS OF PRICE:**

- a) The rate quoted must be legible. Quoted Price must be **F.O.R. GRSE Main Unit** (including freight & insurance), Kolkata. Price quoted should include for proper packing to withstand heavy / Sea / Inland Transit and tropical storage during transit clearing & to be kept firm till execution of order in full.
- b) L1 Price will be determined on the basis of Delivered Cost at GRSE.

18. **GUARANTEE / WARRANTEE CERTIFICATES:**

a) For MS Office Package: Software implemented to be under support period for satisfactory performance for a minimum period of 05 years from the date of successful implementation. Onsite Warrantee to be provided for minimum 05 years.

b) For MS OS Package: Software implemented to be under support period for satisfactory performance for a minimum period of 02 years from the date of successful implementation. Onsite Warrantee to be provided for minimum 02 years.

19. **TAXES & DUTIES:**

GST rate & HSN code and other Duties / Charges (if any) should be **clearly indicated in Techno-Commercial bid.**

20. **L.D. CLAUSE:**

In case of late delivery beyond the contractual delivery date, all orders are subject to LD @ ½ % per week or part thereof on undelivered portion of the order subject to a maximum of 10% of total value of the order for the delayed part.

21. **RISK PURCHASE:**

If successful tenderer fails to supply material within the stipulated delivery date, GRSE reserves the right to procure same or equivalent material from alternative sources at the vendor's risk, responsibility and cost.

22. **ORDER COMPLETION:**

Order once placed must be completed in full within the stipulated delivery period, unless otherwise specially agreed by the buyer in writing.

23. **INDIVIDUALITY OF CONTRACT: -**

This order shall be treated as an individual contract, shall not allow any general lien to the portions and shall not get any prejudice in execution due to situation arising out of some other contract that you may have with GRSE.

24. **PAYMENT TERMS:**

24.1. For successful implementation of MS Office (SI. 1 & 3): 100% payment through ECS / NEFT mode within 30 days on submission of clear bill along with Gate Stamped Receipted Challan, GRN, clear acceptance/Work Done/Job Completion certificate from respective user dept (IT Dept./CDO Dept., Main Unit), and upon submission of 5% PBG document valid for 90 days post completion of mutually agreed guaranteed period through OBPS portal. In absence of PBG, 90% payment can be made and 10% will be retained till guarantee period.

24.2. For successful implementation of MS OS Package (SI. 2): 100% payment through ECS / NEFT mode within 30 days on submission of clear bill along with Gate Stamped Receipted Challan, GRN, clear acceptance/Work Done/Job Completion certificate from user dept (IT Dept., Main Unit), and upon submission of 5% PBG document valid for 90 days post completion of mutually agreed guaranteed period through OBPS portal. In absence of PBG, 90% payment can be made and 10% will be retained till guarantee period.

Please Note:

i) Procurement of MS Office license is **against 2 separate indents (for total 140 nos. licenses)**:

a) 100 Nos. for IT Dept.

b) 40 Nos. for CDO Dept.

ii) After tendering process, GeM contract will be processed for **cumulative 140 nos. licenses of**

MS office to successful tenderer, however, 02 (two) separate SAP PO will be processed for

a) 100 Nos. MS Office License (for IT Dept.) and

b) 40 nos. MS office license (for CDO Dept.).

iii) However, vendor should mark/confirm their quote for MS office license against separate licenses as per Annexure - B and D respectively of NIT.

25. **PERFORMANCE BANK GUARANTEE (PBG):**

Materials / Equipment to be supplied are guaranteed for free replacement / repairs, against defective design, material, workmanship for a period of 36 months from the date of receipt of material at GRSE. During the guarantee period the vendor should attend to any defect within 48 hours of reporting and should replace the defective part, free of cost, to make the equipment functional or the whole equipment is to be replaced free of cost, if required, within 07 days of reporting.

A Bank Guarantee covering 05% value of the contract is to be furnished before claim of payment, keeping the same valid for the three months beyond agreed guarantee period from the date of despatch / supply of last consignment. GRSE reserves the right to invoke the above Bank Guarantee at any time during its validity period in the event of any breach of terms stipulated in the order.

In case PBG is not submitted, 90% payment will be released & balance 10% after completion of Guarantee Period.

26. **SECURITY DEPOSIT: - Bidder has to submit 5% of the total order value as Security Deposit BG as per GRSE format (enclosed) within 15 days after receipt of PO from Nationalized Bank.** This BG shall be valid till tenure of contract and will be released immediately after execution of order in full. The BG will be encashed in case of failure to supply the material in time or if the progress of manufacturer is found unsatisfactory at any point of time within the contractual delivery date, without giving any prior notice.

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Recovery of penal interest for delayed period of submission of SD beyond 15 days at the prevailing cash credit rate on the amount of SD/CPBG to be submitted by the firm/vendor or the equivalent amount shall be deducted by GRSE while payment settlement.

Security deposit will be released after successful supply of complete tendered items.

27. **PROCEDURE OF SUBMISSION OF PERFORMANCE BANK GUARANTEE: -**

Bank Guarantee should be executed on the non-judicial stamp paper of Rs.100/- which should be obtained in the name of the executing Banker. In case a single stamp paper of Rs.100/- is not available, stamp paper of multiple denomination is acceptable provided serial no. of such stamp paper are consecutive and are purchased on the same date. Bank Guarantee should be executed strictly as per GRSE's format. Any alteration in the writing is required to be authenticated by the signatory executing the Bank Guarantee under official seal. B.G. must be submitted in banker's sealed envelope directly to our Corporate Finance Dept. Bank guarantee to be sent directly by your banker in a bank-sealed envelope to the following address: -

General Manager (F), Garden Reach Shipbuilders & Engineers Ltd.,

61 Park Unit, Ramnagar, Kolkata - 700 024 .

28. **RIGHT TO INVOCATION OF BANK GUARANTEE:** GRSE reserves the right to invoke the Bank Guarantee at any time during its validity period in the event of failure / delay in supply / breakage and any sorts of operational complication of ordered materials / breach of any terms of this contract.

29. **FALL CLAUSE:**

The BIDDER undertakes that it has not supplied/ is not supplying similar product/systems or subsystems at a price lower than that offered in the present bid in respect of any other Ministry/Department of the Government of India or PSU and if it is found at any stage that similar product/systems or subsystems was supplied by the BIDDER to any other Ministry/ Department of the Government of India or a PSU at a lower price, then that very price, with due allowance for elapsed time, will be applicable to the present case and the difference in the cost would be refunded by the BIDDER to the BUYER, if the contract has already been concluded.

30. **SUBMISSION OF DOCUMENTS:**

For late submission of original despatch documents / wrong documentation, demurrage / wharfage charges if incurred, shall be recovered from the supplier.

31. **ACCEPTANCE:**

(a) It is **NOT** the binding on the purchaser to accept the lowest or any tender. The purchaser reserves the right **NOT** to accept any of the tender or part of a tender without assigning any reason whatsoever.

(b) Splitting of tender Qty: **Applicable.**

32. **REJECTION:**

Rejection of materials and also the late delivery will affect further business with GRSE. No claim of payment will be entertained (for rejected material) in case rejected items are not lifted back within 14 days from the date of rejection. Replacement against rejection is to be made by vendor Free of Cost **within 14 days** of Store's intimation.

33. **SECURITY CLAUSE:**

All information given to the supplier for the execution of the order is to be treated as SECRET/CONFIDENTIAL. The technical information, drawings, specification and other related documents forming part of this Enquiry / order are the property of Purchaser and shall not be used for any other purpose except for the execution of Order. Any information / drawing etc. shall not be copied, transcribed, traced or reproduced in any other form or otherwise in whole / part or duplicated, modified, divulged and / or disclosed, to a third party not misused, used in any other form whatsoever without purchaser's prior consent in writing except to the extent required for the execution of this order. At the time of tendering the tenderer has to give an undertaking in favour of G.R.S.E. that in the event of any breach of the above provisions, he would make good of any loss / cost / damage / any other claim whatsoever preferred by anybody to G.R.S.E. in this respect.

34. **PATENT RIGHT:**

GRSE shall be completely absolved of any responsibility towards any infringement of Patent Right etc. i.e. a clear and quiet possession of goods should take place with the passing of title on execution of the order.

35. **EXECUTION OF ORDER:**

Order once placed must be executed in full within the stipulated delivery period, unless otherwise specially agreed by the buyer in writing.

36. **CANCELLATION OF ORDER:**

GRSE reserves the right to cancel the tender / **order** in part / full at any point of time without assigning any reason thereof and with no financial implication.

37. **FORCE MAJEURE CLAUSE:**

Standard Force Majeure Condition at the supplier's own works / establishment shall only be accepted. The failure of the sub-contractors of the suppliers shall not be accepted as a Force Majeure Condition. Vendor is to submit relevant proof / document well in time to buyer to inform F.M. condition.

38. **ARBITRATION:**

i) If at any time, before during or after the contract period, any unsettled claim, question, dispute or difference arises between the parties, upon or in relation to or in connection with or in any way touching or concerning this order, the same shall be settled/adjudicated through Arbitration to be conducted by a Sole Arbitrator, to be appointed by the parties on mutual consent, in accordance with the provisions of the Arbitration and Conciliation Act, 1996.

ii) In the event the parties fail to mutually appoint a Sole Arbitrator within 30 days from the receipt of a request by one party from the other, then either of the parties may approach the Hon'ble High Court at Calcutta under the provisions of the Arbitration and Conciliation Act, 1996 for appointment of a Sole Arbitrator by the Hon'ble Court.

iii) Such arbitration shall, in all respects, be conducted in accordance with the provisions of the Arbitration and Conciliation Act, 1996 and the rules framed there under or any statutory modification or re-enactment thereof for the time being in force.

iv) The Award of the Sole Arbitrator shall be final, conclusive and binding upon the parties.

v) In the event of the death or resignation or incapacity or whatsoever of the said Sole Arbitrator if appointed by the parties mutually the said parties may again appoint a suitable Substitute Arbitrator in place of the erstwhile Sole Arbitrator to continue with the proceedings. In the event of appointment of the Sole Arbitrator by the Hon'ble High Court at Calcutta on death or resignation or incapacity or whatsoever of the said Sole Arbitrator, either of the parties in this behalf, may make an application to the Hon'ble High Court at Calcutta for appointment of a Substitute Arbitrator and the Hon'ble Court may pass such orders as it deems fit and proper.

vi) Also in the event an Arbitration award is set aside by a competent court the parties may appoint a Sole Arbitrator mutually or on failing to appoint a Sole Arbitrator mutually within the statutory period then either of the parties may file an application before the Hon'ble High Court at Calcutta under the provisions of the Arbitration and Conciliation Act, 1996 for appointment of a Sole Arbitrator by the Hon'ble Court in accordance with the provisions of the Arbitration & Conciliation Act.

vii) The cost of the arbitration, fees of the arbitrator, remuneration of the stenographer and clerk, stamp paper etc. shall be shared equally by the parties, unless otherwise directed by the Sole Arbitrator. The venue of arbitration shall be at Kolkata and unless otherwise decided by the parties or by the Sole Arbitrator himself, the venue shall be the premises of Garden Reach Shipbuilders & Engineers Ltd. located at 43/46, Garden Reach Road, Kolkata - 700 024.

viii) The language of the proceeding shall be in English.

39. **JURISDICTION:**

All disputes arising out of the contract if required to be referred to a court of law, the jurisdiction of the case would be under Kolkata Court irrespective of the location of the vendor.

40. **COMPLIANCE WITH LAWS:**

Vendor is warranted that all goods purchased against the enquiry shall conform to all applicable cities, States and Central Laws, Ordinances and Regulations. Further, Vendor shall indemnify / defend / relieve GRSE harmless from loss, cost of damage, by reason or any actual or alleged violation thereof.

41. The Company shall not be liable under the Workmen's Compensation Act of 1923, in case any employee or workmen of any Contractor receives injury while actually serving his employer in connection with the latter's work inside the compound of GRSE Ltd.

Note: -Soft copy of all relevant documents e.g. Inspection Certificate, Guarantee Certificate and Packing List which may require for receipt & acceptance of material GRSE Store to be forwarded to concern dealing officer of Purchase dept. prior to despatch of material. Non-submission of above documents (hand & soft copy) will liable to delay in process for payment. Transaction fee of Rs.500.00 for first return & Rs.1,000.00 for subsequent return of bill with inappropriate documents will be charged.

42. **ADDITIONAL ORDERING:**

The purchaser reserves the right to placing repeat order 20-50% additional quantity on the total tendered quantity of each item during the project execution period (12 months from Last Received Date) with same terms and conditions.

For any clarification please contact -

| <u>Sl.</u> | <u>Contact Details</u> |
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| 1 | For any kind of technical specification related queries | Mr. Vimal Kumar Bhumij, SPVR - IT Email: Bhumij.VimalKumar@grse.co.in Mob: 9263041760 (FOR 100 Nos. MS OFFICE and 05 Nos. MS OS PACKAGE - FOR IT DEPT.) |
| | | Mr. Vinod Kumar Chakravarti, SM - IT Email: Chakravarti.VinodK@grse.co.in Mob: 9263041760 (ONLY FOR 40 NOS. MS OFFICE PACKAGE - FOR CDO DEPT.) |
| 2. | For any kind of commercial related queries | Ms. Tumpa Gargary Dana (SR. MGR - PURCHASE) Email: Gargary.Tumpa@grse.co.in Mob: 8420008832 |
| | | Mr. Arijit Saha Ray (PC - PURCHASE) Email: saharay.arijit@grse.co.in Mob: 8697160498 |

Please Note:

i) Procurement of MS Office license is **against 2 separate indents (for total 140 nos. licenses)**:

- a) 100 Nos. for IT Dept.
- b) 40 Nos. for CDO Dept.

ii) After tendering process, GeM contract will be processed for **cumulative 140 nos. licenses of MS office to successful tenderer**, however, 02 (two) separate SAP PO will be processed for

- a) 100 Nos. MS Office License (for IT Dept.) and
- b) 40 nos. MS office license (for CDO Dept.).

iii) However, vendor **should mark/confirm their quote for MS office license** against separate licenses as per **Annexure - B and D respectively of NIT** .

IMPORTANT NOTE: -

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- 1] TECHNO-COMMERCIAL BID WILL BE OPENED ON THE DUE DATE AND TIME OF TENDER YOU MAY SEE THE STATUS ONLINE.
- 2] IN CASE OF NON-RECEIPT OF FILLED IN STACs ACCEPTANCE FORMAT MATRIX, IT WOULD BE PRESUMED THAT YOU HAVE ACCEPTED ALL OUR TERMS & CONDITION AS PER GRSE "STACs", UNTIL & UNLESS DEVIATION IS SPECIFICALLY MENTIONED IN OFFER.
- 3] GRSE SHALL RESERVE THE RIGHT TO REJECT THE TECHNICAL & COMMERCIAL OFFERS OF THE BIDDERS NOT CONFIRMING TO THE TENDERED REQUIREMENT.
- 4] MATERIAL QTY IN PCS/NOS OR AS PER DEFINED UOM SHOULD BE REFLECTED IN THE DELIVERY INVOICE IN ADDITION TO BILLED QUANTITY IN TO.
- 5] AFTER COMPLETION OF REVERSE AUCTION, L-1 BIDDER WILL SUBMIT ITEM WISE EX-WORK PRICE AND F.O.R. GRSE PRICE BREAK UP IN DETAILS.

For GARDEN REACH SHIPBUILDERS & ENGINEERS LTD.

(Tumpa Gargary Dana)

Sr.Manager (Purchase)

e-mail : Gargary.Tumpa@grse.co.in

2. Scope of Supply

Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods

3. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 50 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 50% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

4. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
16. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---